

1. All registrations are done by Galactix ("GALACTIX") as agent for and on behalf of the venue management or owner ("Venue Owner") responsible for the venue in which the event will be held ("Venue") and/or the promoter ("Promoter") responsible for the event for which they are sold ("Event"). All orders are subject to availability and acceptance by GALACTIX. GALACTIX reserves the right to accept or reject any order. By completing the registration you agree, on your own behalf and as agent on behalf of all persons for whom you are registered or who will be registered by you (you and each such person being a "Participant"), to be bound by these Terms and Conditions.
2. GALACTIX has no control over the maintenance or management of the Venue, or the organisation or management of the Event. GALACTIX, its agents and employees shall not be liable for any death, personal injury, loss or damage however caused while in the venue nor are they liable for any complaints, claims, refunds, or exchange for any reason whatsoever, including without limitation but subject to Conditions (5) - (12) below, cancellation or postponement of the Event. Booking fees and all handling fees shall not be refundable. Any other refunds shall be made only at the Promoter's discretion and on the Promoter's account.
3. No exchange of registration will be made under any circumstances and registrations are not transferable and may not be resold. GALACTIX and the Promoter each reserve the right to cancel any registration that have been transferred or resold and to deny any such Participant entry.
4. In consideration of the Participants use of the Event's website, the Participants agree to;
 - a. Provide true, accurate, current and complete information contained in any registration form (such information being the "Registration data")
 - b. Maintain the security of their password and identification;
 - c. Maintain and promptly update the registration data to keep it true, accurate, current and complete. The Promoter may contact the Participants from time to time by email. Any notice sent to the email address registered with the Promoter shall be deemed as received by the Participants. If

the Participants provide any information that is untrue, inaccurate, obsolete or incomplete, or the Promoter has grounds to suspect that such information is untrue, inaccurate, obsolete or incomplete, the Promoter may suspend or terminate their registration and refuse any and all current or future use of the Event's website (or any parts thereof) without any refund of registration fee.

5. There will strictly be no refunds available if the Event is cancelled for reason of force majeure i.e. due to occurrence of incidents that are beyond the control of the Promoter or acts of God which renders it impossible or unsafe to hold the Event.
6. No refund on registrations will be made under any circumstances except pursuant to Conditions (5) - (12) below.
7. If an Event is postponed or cancelled, a Postponement Publicity Notice or a Cancellation Publicity Notice (collectively, the "Notices" or individually, a "Notice") respectively shall be placed in the media by the Promoter or GALACTIX.
8. Any refund made by GALACTIX shall only be made out of sums held by GALACTIX for the Promoter as authorised by the prior written agreement of the Promoter. GALACTIX shall not be liable and under no obligation to make any refund at all in the event that the Promoter did not pay in advance the said sums to GALACTIX or where GALACTIX is not or is no longer holding any Promoters Proceeds.
9. The venue shall at its own discretion place notices advising procedures for requesting a refund and the period and time within which the Participant could request a refund.
10. If a request for a refund is made within one month after the date of a Notice, no administrative fee will be charged pursuant to such a request.
11. If a request for a refund is made between one month and six months (inclusive) after the date of a Notice, any refund made pursuant to such a request shall be charged a 20% administrative

fee on the value of the registration(s), subject to a maximum sum represented by the Pro-rated Amount.

- 12.No refund will be made if the request for the refund is made after six months from the date of a Notice. Such non-refunded sums shall be dealt with at GALACTIX's sole discretion.
- 13.In the event of a cancellation, all registration fees paid using credit cards shall automatically be refunded to the credit card accounts with which the fees were charged. If such credit card accounts are no longer valid, no automatic refunds will be made and condition (12) below shall apply.
- 14.Registration fee using payments other than credit cards shall be refunded in cash and refunds will have to be made at the GALACTIX website. Participants will have to produce the full stub of the original receipts/ proof of registrations in good condition to claim refunds. The identity of the person receiving the refunds may be recorded by our Customer Service.
- 15.Entry will be refused if registration is not done from GALACTIX or other authorised points of sale.
- 16.The resale of registration at the same or any price in excess of the initial purchase price is prohibited. GALACTIX reserves the right to cancel any registration that have been resold and to deny any such Participant entry.
- 17.Entry to the Venue will be subject to the Venue's prevailing terms and conditions of entry.
- 18.Entry to the Event may be subject to age restrictions specified in the webpage or in publicity for the Event, and no refunds will be made on the grounds that the Participant was not aware of such age restrictions.
- 19.The Promoter/Venue Owner reserves the right without refund or compensation to refuse admission/evict any person(s) whose conduct is disorderly or inappropriate or who poses a threat to security, or to the enjoyment of the Event by others.

- 20.No professional photography, audio or video recording is allowed during the Event unless otherwise stated by the Promoter.
- 21.The Promoter may add, withdraw or substitute artistes and/or vary advertised programmes, Event times and dates, seating arrangements and audience capacity without prior notice.
- 22.The Promoter/Venue Owner/GALACTIX may use the Participant's image or likeness in any live or recorded video display, photograph, picture or publicity material or website.
- 23.The Promoter/Venue Owner may postpone, cancel, interrupt or stop the Event due to adverse weather, dangerous situations, or any other causes beyond his reasonable control.
- 24.The Participant agrees to submit to any search for any prohibited items including but not limited to weapons, controlled, dangerous and illegal substances and recording devices.
- 25.The Participant voluntarily assumes all risk and danger incidental to the Event whether occurring prior to, during or subsequent to the actual Event, including any death, personal injury, loss, damage or liability.
26. Event entry is opened to all ages. Children and Participants under 18 years of age must be accompanied by a registered parent, adult legal guardian or an eligible adult care person AT ALL TIMES.
- 27.All racepacks must be collected within the time periods stipulated for your chosen delivery method. No refunds will be made for uncollected racepacks.
- 28.Any complaints regarding the Event shall be directed solely to and dealt with by the Promoter. Any complaints regarding the Venue shall be directed solely to and dealt with by the Venue Owner.
- 29.Malaysia law shall govern the sale of all registrations and you agree to submit to the exclusive jurisdiction of the courts in Malaysia.